



Mr James Tan
Chief Executive Officer

Date of appointment: 1 April 2016

James Tan is the Chief Executive Officer of TOUCH Community Services, an award-winning, multi-service non-profit organisation dedicated to empowering individuals of all ages, races, and religions to achieve sustainable transformation in their lives.

Under his leadership, TOUCH has experienced significant growth and organisational transformation over the past decade. James spearheaded multi-year partnerships across the people, private, and public sectors; expanded existing services; and introduced innovative programmes to address complex community needs. He championed organisational development and digital adoption, building a future-ready workforce while fostering a values-driven culture anchored in TOUCH's mission to inspire hope and impact lives.

James has positioned TOUCH as a forward-thinking and innovative leader in the social service sector, driving solutions that enable a giving spirit and create lasting societal impact. In recognition of these efforts, TOUCH received the Communities of Good Award (Large Charity) at the President's Volunteerism & Philanthropy Awards 2025, as well as the Charity Governance Award 2023 and Charity Transparency Awards for exemplary governance practices.

Beyond his role at TOUCH, James contributes to sector-wide initiatives through appointments on key committees and councils, including the Agency for Integrated Care's Community Care Manpower Committee, CareShield Life Council, and Beyond the Label Collective, a national movement to combat mental health stigma.